AJ's Adventures—
Cancellation & Rescheduling Policy

At AJ's Adventures, we know life happens. Please read our policy so we can ensure a great experience for everyone!

Deposits (Non-Refundable)

- All deposits are **non-refundable**.
- Deposits hold your spot and prevent others from booking.
- However, we're happy to reschedule within 24 hours of booking.

Rescheduling Policy

- Reschedule your reservation within **24 hours** of booking.
- After 24 hours, rescheduling is no longer available.

Cancellation Policy

- Cancel up to 24 hours before your scheduled start time.
- Cancellations within this window forfeit the deposit, **but no additional charges will apply.**
- If paid in full, receive a refund of the remaining balance after the deposit is retained.
- Cancellations under 24 hours are **not refundable**.

No-Show Policy

- No-shows receive no refund or rescheduling.

Weather & Safety Exceptions

- If we cancel for bad weather or unsafe conditions:
- Full credit for a future trip or a full refund.

Late Arrivals

- Arrivals more than 15 minutes late may forfeit your reservation.

ADVENTURES LLC

Thank you for understanding and helping us keep adventures safe and fun for all!